

ATTENTION: If you speak a language that is not English, language assistance services, free of charge, are available to you. Call 1-360-260-2773 (TTY: 7-1-1).

Family Wellness Center, P.C. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Family Wellness Center, P.C. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Family Wellness Center, P.C.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Cathy Bolt-Jones, MBA, Civil Rights Coordinator.

If you believe that Family Wellness Center, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Cathy Bolt-Jones, MBA, Practice Administrator
Civil Rights Coordinator

Family Wellness Center, P.C., P.C.
1000 SE Tech Center Drive, Suite 120
Vancouver, WA 98683
Telephone: (360) 260-2773, TTY number: 7-1-1
Fax: (360) 260-5565
Email: cbjfwc@familywellnesscntr.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Cathy Bolt-Jones, MBA, Practice Administrator, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>